



fusion
building&maintenance

PRICING GUIDE

PARTICIPANT GUIDE

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www.fusionbuilding.com.au

HOW WE PRICE OUR SERVICES

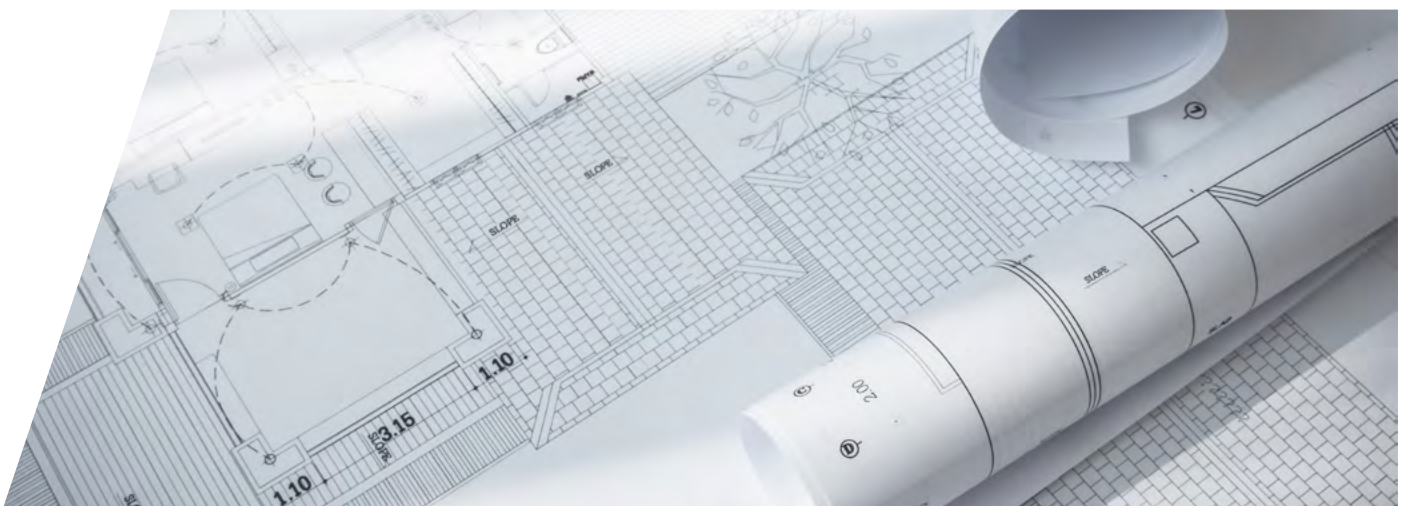
OUR APPROACH TO PRICING

Fusion Building and Maintenance (FBM) charges for its services in line with the National Disability Insurance Agency's Price Guide and Support Catalogue. The Guide and Catalogue outline what services we can and cannot charge for, and the rate for those services. These documents are available on the NDIS website.

DIRECT AND INDIRECT SERVICES

To meet your goals, our staff may need to deliver a range of direct and indirect services, as permitted by the NDIA. Costs associated with these will be discussed with you during your first appointment.

- Direct services are any contact we have with you including face to face appointments, phone calls, email exchanges or video conference calls (such as on Skype).
- Indirect services are other activities undertaken by our staff to meet your goals. This includes:
 - Preparing reports and plans for your home modifications;
 - Conducting research on assistive technology you may require to meet your goals and reduce the cost of your home modifications;
 - Coordinating services and consulting with other service providers, such as your occupational therapist
 - Completing notes and follow-up tasks after your appointments with us.



ENGAGING OUR SERVICE

FBM is committed to being open and transparent with you about the costs of our services.

Before you start with us, we will consult with you on the following:

- the services you need to meet your goals;
- the service options available to you, including options to keep the cost of the modifications to a minimum;
- a quote for our design and estimating services, including travel charges, consultation fees and drafting fees.
- a detailed quote for the proposed home modifications.

Once you consent, we will schedule the service with you and one of our experienced team. If you need to change an appointment time or any other part of your service, we will discuss that change and get your consent before we make any changes.

TRAVEL CHARGES

FBM charges for travel by our Estimator to and from your appointments.

Our travel charges are based on the following:

- The time taken by to travel to and from the appointment, up to the maximum permitted by the NDIA. This varies depending on where you live but is usually up to 30 minutes each way in metropolitan areas and 60 minutes each way in regional areas.
- The number of kilometres travelled to and from the appointment at a rate of 85 cents per kilometre.
- Any parking or tolls associated with the trip.

If you require further information, please phone our office on 02 8805 5960 or email fbm@fusion.org.au